

returns form:

In order to ensure your returned item is dealt with quickly & efficiently you should **complete all the sections** of this returns form, failure to complete the form correctly may result in your returned item being delayed.

To qualify for an exchange or credit you must adhere to the following criteria:

- 1** The product must be in otherwise “as new” condition; and this promise does not cover faults caused by accident, neglect, misuse or normal wear and tear.
- 2** By completing this form you agree to be bound by its terms & conditions, nothing in this form affects your statutory rights.
- 3** For our full Returns Policy, please visit the FAQ’s page on our website.

PLEASE COMPLETE THE FOLLOWING IN **BLOCK CAPITALS** :

ORDER NUMBER:

DATE RECIEVED:

NAME:

ADDRESS:

TOWN / CITY:

POSTCODE:

EMAIL ADDRESS:

PHONE NUMBER:

(INCLUDING AREA CODE)

REASON FOR RETURN:

FAULTY AFTER USE

INCORRECT ITEM ORDERED

(PLEASE TICK)

FAULTY OUT OF BOX

INCORRECT ITEM RECEIVED

OTHER (PLEASE STATE)

STATE OTHER REASON HERE :

returns form:

Make life easier for **yourself!**

Simply cut out the postal address below and attach it to your items box to return your order to us.

Please fill in your reason for return on the label also to help us process your return quickly.

1. **NORMAL** POSTAL ADDRESS



BY AIR MAIL
by plane

REASON FOR RETURN:
(PLEASE TICK)

- FAULTY AFTER USE
- FAULTY OUT OF BOX
- INCORRECT ITEM ORDERED
- INCORRECT ITEM RECEIVED
- OTHER REASON

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